



**SOUTHERN AFRICAN  
MOTORCYCLES**



**BAJAJ**

*Distinctly Ahead*



**JONWAY**



**Warranty Terms & Service Record**

## **IMPORTANT INFORMATION**

To ACTIVATE your Warranty, you must perform 1 of the following 2 actions;

### **Option 1**

Log onto our Website : [www.jonway.co.za](http://www.jonway.co.za)

Click on the “Warranty Activation” module, and

Submit your details

**OR**

### **Option 2**

Contact (011) 794 6399

And enquire about Warranty Activation

Failure to perform either 1 of these tasks, will make your Warranty NULL and VOID

**Service Intervals**

**SAM SCRAMBLERS**

1<sup>ST</sup> Service at 300km, thereafter every 2,000km

**JONWAY BIKES**

1<sup>ST</sup> Service at 300km, thereafter every 2,000km

**SHINERAY BIKES**

1<sup>ST</sup> Service at 300km, thereafter every 2,000km

**BASHAN BIKES**

1<sup>ST</sup> Service at 300km, thereafter every 2,000km

**BAJAJ BIKES**

1<sup>ST</sup> Service at 300km, thereafter every 2,500km

**REGAL RAPTOR BIKES**

1<sup>ST</sup> Service at 300km, thereafter every 2,500km

**SAM ATV's**

1<sup>ST</sup> Service after 1 Full Tank Fuel, thereafter every 10 Full Tanks Riding

**SHINERAY ATV's**

1<sup>ST</sup> Service after 1 Full Tank Fuel, thereafter every 10 Full Tanks Riding

**BASHAN ATV's**

1<sup>ST</sup> Service after 1 Full Tank Fuel, thereafter every 10 Full Tanks Riding

# **TERMS OF WARRANTY**

1. These Warranty conditions are applicable to all Motorcycles, Scooters and ATV's branded SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray. The Warranty conditions differ from model type;
2. This warranty will only be honoured if the Bike / ATV is returned to the Dealership where the Bike / ATV was originally purchased.

## **1.1 Chain Driven Motorcycles – not including ATV's**

- 1.1.1 This warranty is valid only if the Owner has maintained the set Service Periods as detailed in the Owners Manual.
- 1.1.2 This warranty is valid for 10 000 km or 12 months from the date of purchase (whichever one comes first).
- 1.1.3 The mechanical warranty covers the Engine, Gearbox, Wheels and Frame, subject to further conditions as detailed below.
- 1.1.4 The Drive chain and Rear Hub is excluded from the warranty period.

1.1.5 The electrical guarantee includes only harnesses, switches and electrical modules, subject to the conditions set out below.

1.1.6 The purchaser has 10 days from date of purchase to report any defects regarding batteries, tyres, mirrors and lights.

1.2 **Belt Driven Scooters – not including ATV's**

1.2.1 This warranty is valid only if the Owner has maintained the set Service Periods as detailed in the Owners Manual.

1.2.2 This warranty is valid for 10 000 km or 12 months from the date of purchase (whichever one comes first).

1.2.3 The mechanical warranty covers the Engine, Gearbox, Wheels and Frame, subject to further conditions as detailed below.

1.2.4 The Drive Belt and Rear Hub are excluded from the warranty period.

1.2.5 The electrical guarantee includes only harnesses, switches and electrical modules, subject to the conditions set out below.

1.2.6 The purchaser has 10 days from date of purchase to report any defects regarding batteries, tyres, mirrors and lights.

1.2.7 IMPORTANT INFORMATION TO PROLONG YOUR DRIVE BELT : To extend the life of your Scooter Drive Belt, please take care of the following;

- a) Never hold the Rear Brake Lever and open the Accelerator at the same time
- b) Ensure that the Belt breather is clean and free of any obstruction
- c) Do not place unnecessary tension on the rear wheel whilst driving
- d) Avoid by all means to spin the rear wheel.

*Drive Belts, as a consumable part, are not covered by this Warranty*

### **1.3. ATV models incorporating Belt and / or Chain Drive (Motorcycle models excluded)**

1.3.1 This warranty is valid only if the Owner has maintained the set Service Periods as detailed in the Owners Manual.

- 1.3.2 This warranty is valid for 120 hours or 6 months from the date of purchase (whichever one comes first).
- 1.3.3 The mechanical warranty covers the Engine, Gearbox and Frame, subject to further conditions as detailed below.
- 1.3.4 The Drive chain, Sprockets, Axles, Suspension A arms, Track rods and Steering components, Wheel Hubs, Rims and Tyres is excluded from the warranty period.
- 1.3.5 The electrical guarantee includes only harnesses, switches and electrical modules, subject to the conditions set out below.
- 1.3.6 The purchaser has 10 days from date of purchase to report any defects regarding batteries, tyres, mirrors and lights.
- 1.3.7 The warranty conditions are strictly limited to private recreational "Trail" and/or "Outriding". Any form of Racing or extreme Terrain usage will immediately invalidate this warranty.

## 2. **Limits of Warranty**

- 2.1 This warranty is effective at the Sole Discretion of the approved Dealer. The warranty is limited to the replacement of parts, which are defective and require replacing.

2.2 Replacement parts required under this warranty will be supplied as timeously as possible, however no liability for loss or damage resulting from any delays for whatever reason is accepted and the purchaser shall under no circumstances be entitled to cancel the contract of sale as a result of any delays occurring.

**2.3 SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray reserves the right to:**

2.3.1 Make design changes and modifications to motorcycles at any time. The company has no obligation to make the same changes and modifications to previously manufactured motorcycles.

2.3.2 Replace complete assemblies and/or units only if the change is so extensive that it would be less expensive to replace the complete assembly and/or unit than to repair it. Such decision is limited entirely to the approved Dealer.

2.3.3 Adjust any malfunctioning parts, which were originally designed to be adjustable – without obligation of replacement.

**2.4 This warranty is automatically made NULL & VOID if:**

2.4.1 The purchaser has neglected to have the mandatory scheduled Services done by an authorized dealer.

- 2.4.2 The vehicle was purchased via a NON authorized Dealer
- 2.4.3 The vehicle has been used in any form of racing, speed contests or off road in a manner outside of the Owners manual's specifications.
- 2.4.4 The vehicle has undergone a change of ownership during the warranty period, then this warranty is not transferable from the original purchaser.
- 2.4.5 In the case of motorcycles, has been used on any surface other than Tarmac.
- 2.4.6 In the case of ATVs, has been used on paved surfaces, excessively rough terrain, through deep water and/or excessive soft sand.

2.5 This warranty excludes any fault and damage which in the opinion of the dealer is due to fair wear and tear or negligence on the part of the owner.

2.6 This warranty is only valid if the Warranty has been activated via website ([www.jonway.co.za](http://www.jonway.co.za)) - and clicking on the "Warranty Activation" module – OR – has been phoned in on (011) 794 6399.

### **3. General Exclusions**

#### **This warranty does not include:**

- 3.1 Consumable parts. These Parts include Batteries, Light bulbs, Fuses, Spark plugs, Air filters, Tyres, Internal Tubes, Brake linings, Chains, Cables, Clutch plates and Gaskets.
- 3.2 Servicing materials including but not limited to Oils, Grease, Fuel and cleaning Materials.
- 3.3 Maintenance operations. These include Clutch and Brake adjustments, Oil adjustments, Cleaning of Fuel systems, removal and cleaning of Carbon deposits from Engine and exhaust, Wheel balancing, damages resulting from misuse or the fitting of non-genuine parts, normal wear and tear, Engine adjustments and other items of preventative maintenance.
- 3.4 Engine defects proven by inspection by accredited technical personnel, to be due to "Heat Seizure" (as a result of over-revving), is specifically excluded from this warranty.

## **4. Specific Exclusions**

### **4.1 The following are specifically excluded:**

- 4.1.1 The misuse, negligence, abuse or use in any way deviating from the normal use for which the motorcycle was designed. Such deviations include;
- a) Accidents – immaterial of how caused
  - b) Overloading
  - c) Racing – or speed contests
  - d) For Motorcycles and Scooters : Off road usage.
  - e) For ATV's : On road usage
- 4.1.2 The incorporation of, or use of, unsuitable attachments, parts or equipment – not specifically approved by SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray
- 4.1.3 The use of incorrect or unsuitable fuels, lubricants, additives or spark plugs.

- 4.1.4 Repairs, work or modifications of any nature performed by any person/s who is/are not authorized SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray dealers or accredited SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray service centers.
- 4.1.5 Failure to service the motorcycle in accordance with recommended SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray services schedules.
- 4.1.6 Defects resulting from noise, vibration, in transit damage, storage damage and corrosion.

## 5. **Purchaser's Responsibility**

- 5.1 It shall be the responsibility of the purchaser to advise the authorized dealer of any defects within ten (10) days after delivery and to thereafter make the motorcycle available for a reasonable period for inspection and repairs at such dealer's place of business.
- 5.2 It is the Purchaser's responsibility to get the Motorcycle to the closest Authorised dealer to asses any defects under the warranty schedule.

## 6. **Special Notes**

- 6.1 In order to qualify for this warranty, the Vehicle must be registered no later than 2 days after purchase. The Warranty must be activated via website ([www.jonway.co.za](http://www.jonway.co.za)) - and clicking on the “*Warranty Activation*” module – OR – be phoned in on (011) 794 6399.
- 6.2 The set-up and delivery service must be performed by an authorized SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray dealer prior to delivery.
- 6.3 All defective parts replaced under this warranty shall become the property of SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray.
- 6.4 The warranty is only valid as far as the first replacement of any part warranted hereunder. Any further replacement of such parts shall be in the sole and absolute discretion of SAM, Jonway, Bajaj, Regal Raptor, Bashan and Shineray.
- 6.5 The Warranty does not include incidental or consequential damages such as loss of use of the motorcycle, loss of time, inconvenience or damage to personal property, commercial loss such as loss of revenue, etc. during the period when the motorcycle is undergoing service / warranty repairs.

**Part Specific** warranty periods.

<b><u>PART:</u></b>	<b><u>WARRANTY</u></b> <b><u>BIKES</u></b>	<b><u>WARRANTY</u></b> <b><u>ATV</u></b>
CDI	1 month	1 month
MAGNETO	1 month	1 month
DRIVE BELT	None	None
STARTER	6 months	3 months
COIL	6 months	3 months
STARTER SOLENOID	6 months	3 months
DRIVE BELT BREATHER	6 months	3 months
INTAKE- MANIFOLD	6 months	3 months
AIR FILTER	None	None
BRAKE PADS	None	None
REGULATOR	6 months	3 months
SPEEDO DRIVE	6 months	3 months
SHOCKS	6 months	3 months
CLUTCH-MANUAL TRANSMISSION	1 month	1 month
CLUTCH –AUTO TRANSMISSION	6 months	3 months
ENGINE INTERNAL	12 months	12 months
REAR TRANSFER CASE	12 months	3 months

**Part Specific** warranty periods.

<b><u>PART:</u></b>	<b><u>WARRANTY</u> <u>BIKES</u></b>	<b><u>WARRANTY</u> <u>ATV</u></b>
SPEEDO CLUSTER	6 months	3 months
IGNITION	6 months	3 months
EXHAUST	6 months	3 months
BRAKE -MASTER CYLINDER CALIPER PIPES	6 months	3 months
BATTERY	1 month	1 month
INDICATOR FLASHER UNIT	6 months	
ELECTRIC WIRING	6 months	3 months
BULBS	None	None
SPEEDO CABLES	6 months	
PETROL CABLES	6 months	3 months
CARBURETOR	6 months	3 months
PETROL FILTER	None	None
FUEL GAUGE AND FLOAT	6 months	3 months
HOOTER	6 months	3 months

**PURCHASE RECORD**

<b>Date of Purchase</b>		<b>Model</b>	
<b>Owners Name</b>		<b>Chassis Number</b>	
<b>Owners Contact No.</b>		<b>Engine Number</b>	
<b>Dealers Name</b>			
<b>Dealers Stamp</b>			

**SERVICE RECORD**

<p><b><u>1<sup>st</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>	<p><b><u>2<sup>nd</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>
<p><b><u>3<sup>rd</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>	<p><b><u>4<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>

**SERVICE RECORD**

<p><b><u>5<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>	<p><b><u>6<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>
<p><b><u>7<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>	<p><b><u>8<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>

## SERVICE RECORD

<p><b><u>9<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>	<p><b><u>10<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>
<p><b><u>11<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>	<p><b><u>12<sup>th</sup> Service</u></b></p> <p>Date : _____</p> <p>KM Reading : _____</p> <p>Dealer Stamp :</p>